

ROSE BROOKS

Breaking the cycle of domestic violence.

Privacy Policy

Rose Brooks Center is strongly committed to protecting the privacy of our donors, clients, and supporters and has put into practice the following guidelines to ensure the safety of information you choose to share with us. We will never sell or share your information (name, email, physical address, phone, etc.) to any outside party, and we maintain best-practice safeguards with all data relating to your identity, charitable giving, and transactions with Rose Brooks Center.

This privacy notice discloses the privacy practices for www.rosebrooks.org and information collected offline. It will notify you of the following:

1. What personally identifiable information is collected from you, how it is used, and with whom it may be shared.
2. What choices are available to you regarding the use of your data.
3. The security procedures in place to protect the misuse of your information.
4. How you can correct any inaccuracies in the information.

Information Collection, Use, and Sharing

We are the sole owners of the information collected on this site and through other offline collection activities. We only have access to/collect information that you voluntarily give us via email or other direct contact from you. We will not sell or share this information to anyone.

We will use your information to respond to you, regarding the reason you contacted us. We will not share your information with any third party outside of our organization, other than as necessary to fulfill your request, e.g. to purchase tickets.

Unless you ask us not to, we may contact you via email, phone, or through USPS in the future to tell you about specials, new products or services, or changes to this privacy policy.

Your Access to and Control Over Information

You may opt out of any future contacts from us at any time. You can do the following at any time by contacting us via the email, address, or phone number given on our website:

- See what data we have about you, if any.
- Change/correct any data we have about you.
- Have us delete any data we have about you.
- Express any concern you have about our use of your data.

Security

We take precautions to protect your information. When you submit sensitive information via the website or other collection activities, your information is protected both online and offline.

Wherever we collect sensitive information, such as credit card data, that information is encrypted and transmitted to us in a secure way. You can verify this by looking for a closed lock icon at the bottom of your web browser, or looking for "https" at the beginning of the address of the web page.

While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only employees who need the information to perform a specific job (for example, billing or customer service) are granted access to personally identifiable information. The computers/servers in which we store personally identifiable information are kept in a secure environment.

Additional Clauses

In order to use this website, a user must first complete the registration form. During registration a user is required to give certain information (such as name and email address). This information is used to contact you about the products/services on our site in which you have expressed interest. At your option, you may also provide demographic information (such as gender or age) about yourself, but it is not required.

We request information from you on our donation and ticket purchase forms. To purchase event tickets or make a donation, you must provide contact information (like name and shipping address) and financial information (like credit card number, expiration date). This information is used for billing purposes and to fill your orders. If we have trouble processing an order, we'll use this information to contact you.

This web site contains links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

Refund Policy

This is the Donation Refund Policy for Rose Brooks Center. Rose Brooks Center collects donations on its website to support our mission. If you believe that an error has been made in connection with your online donation, please contact kathleenm@rosebrooks.org.

We will endeavor to work with you to correct any such error, and if necessary, make any refund or correction that is appropriate. If you change your mind about donating online to Rose Brooks Center, we are happy to honor your decision as long as you request a refund (return of donation) with 5 business days of the date on which you made the contribution.

To request a refund, email kathleenm@rosebrooks.org and every attempt will be made to refund a donation to the same account used in receipt.

If you feel that we are not abiding by this privacy or refund policy, you should contact us immediately via telephone at 813.523.5550 ext. 435 or via email at sharla@rosebrooks.org.